**▽** Filters

Embedded Data - Country: Italy

Embedded Data - cYear: 5 selected

Clinic Name: San Faustino >

## **Patient Experience** Survey

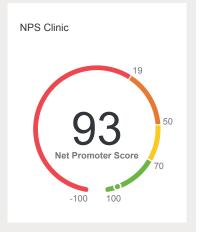
Thank you for participating in this year's Patient **Experience Survey.** 

Your feedback provides us clear indication on our

# of responses 59

Response Rate Clinic

88%

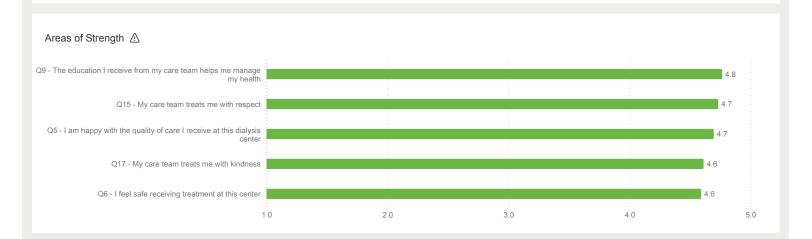


Net Promoter Score calculates the ratio of patient who would or would not recommend our clinic to people in need of dialysis.

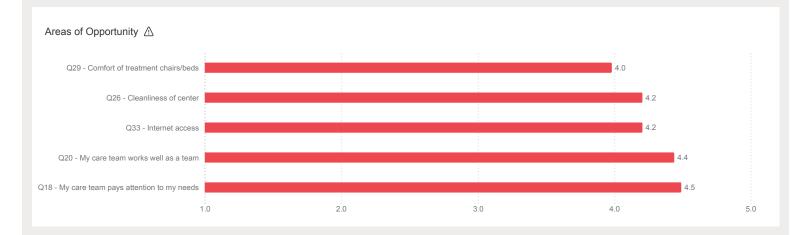
Here you see our results on a scale from -100 to 100 points.

Below we want to share more details of the survey results.

## What you told us is working well:



Where we have opportunity to improve:



We will be focusing on improving the areas you told us need attention. In the next days, we will share our planned improvements with you.

**Clinic Management Team**